



RONBUS

RETURN FORM

RETURN POLICY

- Paddles must be received back at Ronbus within 30 calendar days from the original purchase date. The postmark date or date a return authorization was initiated is irrelevant.
- To be eligible for return, the paddle must have been purchased through Ronbus.com.
- Customers are responsible for all shipping costs incurred on returns.
- Original shipping costs are nonrefundable.
- For a full refund, items must be in the original condition. They must be in new, unused condition and contain all original packaging. The handle plastic wrap must be intact.
- Hitting any ball, scuffs on the edge guard, damage to the grip or marks on the paddle surface qualify the paddle as used.
- Lightly used paddles will be charged a 20% restocking fee.
- Any paddles Ronbus deems as heavily used, those with excessive scratches, or damaged paddles are not eligible for return.
- Being unaware of the return policy before purchase does not void the conditions.
- A refund will be given once the paddle is received and evaluated.
- This completed return form must be included when you return your paddle.

Mail your returns to: Ronbus Corporation, Attn: Returns, 1240 Grape Rough Rd Oneida, TN 37841

NAME ON ORDER _____

ORDER NUMBER _____ ORDER DATE _____

SHIPPING ADDRESS _____

EMAIL _____

PRODUCT _____ SERIAL NUMBER _____

REASON FOR RETURN:

REQUESTING Refund to original payment method Store Credit

New, unused paddle, still in plastic

Gently used paddle (20% restocking fee)

Equal Replacement Product

Returning original product. Replacement paddle already received.

Other _____ (upon approval)

Please include this completed sheet with your return. Notifications regarding your return will be sent via email. Thank you.